



Alabama Interactive eGovernment Council Alabama Interactive Service Management Report

August 2002 Contents

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IN SUMMARY

MARKETING/OPERATIONS

We wrapped up the renewal period for the Alabama Real Estate Commission this month and are pleased to announce that they were able to achieve an adoption rate of 32.5%. Out of 25, 053 licenses that needed to be renewed, 8,163 renewed on time and online.

The application for the Alabama Board of Nursing recently went live a few days ahead of schedule and we have already seen a tremendous amount of activity, even though the official renewal period does not begin until September 1, 2002. We are looking for high adoption rates on this application and are projecting that 50% of the 42,000 nurses eligible for renewal will use the online application.

DEVELOPMENT

The Department of Revenue has a large need that we are working to fulfill. We are currently working to provide an online tax application, which will give their customers the ability to file several tax forms online. The Department of Revenue is hoping this application will cut down on the extreme amount of paperwork they must process each month.

We are working closely with the Secretary of State to provide an online UCC filing application that will give SOS the ability to receive UCC filing data in an electronic format. Thus saving SOS resources when processing the paper forms. This application is still undergoing development and User Testing in an effort to make sure it meets and exceeds the Secretary of State's expectations.

The development team is also working on a pilot application for the Real Estate Commission that will allow users to view and print license certifications via the web. We are still working with the Real Estate Commission to document the details of this application.

The development team is working with our corporate developers to create a DPS application that will allow users to submit interactive and batch MVR requests. The application will allow users to track their usage as well as provide a reporting mechanism for DPS to monitor the requests. The application will also have a billing module that will enable AI to invoice the customers using this service.

PROJECT REPORT

COMPLETED!

Application	Agency	Application Description	Status
Online renewal of Nursing Licenses	Alabama Board of Nursing	This application allows nurses to renew their license online. They can also change their address and personal information.	This application is complete and in production.

Online UCC (Uniform Commercial Code) Filings	Alabama Secretary of State	This application allows business entities to file their UCC filings with the Secretary of State through the Internet. The application will accept credit card payment of the filing fee and automatically calculate the appropriate charge.	This application is complete and currently in testing. Production date is scheduled for October 1.
Online Renewal of Real Estate Licenses	Alabama Real Estate Commission	This application allows for the renewal of licenses online by real estate agents, realtors and brokers.	This application is complete and in production.
Payment Portal Merchant Service Agreement	Secretary of State	This will allow SOS to use our Merchant Service Agreement and Payment Portal to accept and transfer funds.	This application is complete and in production.
Online Reactivation of Nursing Licenses	Alabama Board of Nursing	This application allows nurses to reactivate their license online.	This application is complete and in production.
Online Reinstatement of Nursing Licenses	Alabama Board of Nursing	This application allows nurses to reinstate their license online.	This application is complete and in production.

IN DEVELOPMENT . . .

Application	Agency	Description	Status	Target Date
Online Tax Filing	Department of Revenue	This application will allow citizens and businesses to file and pay taxes online.	Finishing development of last two tax forms and getting ready for testing.	Sept 1
Online Address Change	Alabama Real Estate Commission	This application allows for the changing or updating of addresses and personal information.	This application is still in development.	TBD
Online Payment of Parole and Restitution Cost	Alabama Board of Pardons and Parole	This application will allow parolees to pay restitution fines online	This project is still in the preliminary stage.	TBD

Online Payment of Court Cost	Administrative Office of Courts	This application will allow Courts to accept traffic ticket payments online by county	This project is still in the preliminary stage. Waiting to schedule second meeting.	TBD
Online Broker/Agent Certification	Alabama Real Estate Commission	This application allows for the certification and verification of licensed agents/brokers in the state.	This application is in the spec gathering stage.	TBD

IN PLANNING AND CONSIDERATION . . .

Application	Agency	Description	Status	Target Date
Hunting and Fishing Licenses/POS	Alabama Department of Conservation and Natural Resources	This application allows users to select from available permits and purchase them on-line.	This project is currently still in the proposal stage. The agency is looking for a total turnkey solution.	TBD
Online renewal of Builders Licenses	Alabama Home Builders Licensure Board	This application allows for the renewal of licenses online. Allows for the editing of address and personal information.	This project is currently tabled. The agency said they would make contact when ready to proceed.	TBD
Online Renewal of License	Alabama Association of Bankers	This application allows for the renewal of licenses online.	Awaiting follow up.	TBD
Online Refund Status for Individual Income Tax	Alabama Department of Revenue	This application allows for users to check the status of their individual income tax filings online, 24/7.	Waiting to review requested data before development can begin.	January/February

Federal Mining97 Project	Alabama Department of Environmental Management	This application allows for the online submission of the pre-construction watershed application	Waiting to review requested data before development can begin.	January/February
Electronic Access to Motor Vehicle Records	Alabama Department of Public Safety	This application provides electronic access to certain motor vehicle records	This application is in the spec gathering stage	January/February

Note: The agencies represented in “Planning and Consideration” are agencies that have committed wanting service provided by Alabama Interactive. Other agencies we have met with, but need internal follow up before continuing include: ***Department of Education, Personnel Department, Alabama Real Estate Appraisers Board, Alcohol and Beverage Control Board, Board of Professional Engineers and Land Surveyors and State Banking Department.***

SERVICE REQUEST

Service Request #14

Alabama Department of Revenue Online Refund Status for Income Tax
Alabama Interactive requests and recommends this service for Alabama Department of Revenue is added to the network as a **charge** service.
Development for the Alabama Interactive Online Refund Status for Individual Income Tax application is at no cost to the Alabama Department of Revenue.

Service Request #15

Alabama Department of Environmental Management Online Federal Mining97
Alabama Interactive requests and recommends this service for Alabama Department of Environmental Management is added to the network as a **charge** service. Development for the Alabama Interactive Online Federal Mining97 Project application is at no cost to the Alabama Department of Environmental Management.